

MICROS RES

Maximizing experiences with personalized service

Whether you are an independent or a globally recognized chain, MICROS Restaurant Enterprise Series (RES) offers fully integrated point-of-sale with tools for the back-office, restaurant operations, and guest services. MICROS RES provides end-to-end communications through-out your operation to increase efficiency, speed-

of-service, and ultimately provide a better guest experience for your customers. The MICROS RES point-of-sale system offers restaurants multiple solutions that are designed specifically for table and quick service operations, as well as fast casual concepts.



When security, data integrity, easy software deployment, and real-time business intelligence top your list of requirements, MICROS RES is your solution. The foundation of MICROS RES is the MICROS 3700 Point-of-Sale (POS) system, MICROS's most popular restaurant POS solution that is both powerful and flexible.

A Point-of-Sale solution that adapts to the way you run your business. MICROS RES provides a comprehensive point-of-sale system that is both powerful and flexible, helping operations become more efficient and more profitable. Solutions are designed specifically for your type of business whether it is table service, quick service or a fast casual concept.

Improve the guest experience, lower operating costs and save valuable time

MICROS RES is a seamlessly integrated solution for all of your business needs. By streamlining communication MICROS RES changes the way a restaurant is run, connecting front and back-end activities into one line of communication that provides better service to the customer and less work for the employee simultaneously.

Providing back office tools that address your operations efficiency and profitability. Through MICROS RES Back Office tools, users are able to manage the complex employee environment faced on a daily basis in ways like never before. Managers are able to monitor inventory levels and streamline the ordering and receiving process, as well as manage store-level data for multiple stores with a powerful corporate database administration tool. As a result of this solution a business is able to understand the profitability of their operation with flexible reporting and analysis tools.

End-to-end communication throughout your operation provides a business with higher success levels. This communication allows the user to monitor operational conditions and compare against established standards, which will increase customer satisfaction through enhanced kitchen efficiency and facilitate waitlists and reservations. Other programs may also be established through this communication line like implementing Gift Card and Loyalty programs.

Enhanced User Interface improves performance for order entry and response times by providing interactive capabilities for faster, hands-on training. These interfaces support customer activated kiosk-style terminals that are used for improved accessibility through screen animations (rolling bitmaps) for enticing advertising along with custom status prompts to guide order entry.

Graphic themes are used for customizing POS touchscreen displays. Enhanced User Interface also provides other convenient features such as multiple touch key areas and expanded touchscreen background image support. This interface allows watermark images in the check detail area, by revenue center, supports fixed-width (non-proportional) fonts in the check detail area and allows advertisements to play during workstation idle times or voice prompts to complete a transaction.

Profit From:

- Increased efficiency, speed service, and ultimately providing a better guest experience
- Enhancing the profitability of your operation with customizable reporting and analysis tools
- Streamlining operations to better manage your employees, inventory, and business objectives

MICROS RES provides a comprehensive data security solution designed to meet the demanding operational requirements of today's restaurateur in an increasingly complex and rapidly changing technical environment. The MICROS security solution implements strong data encryption at the application level to protect sensitive data wherever it resides on, or is transmitted within, the MICROS RES System.

MICROS Security Audit Log installs as a custom plug-in to the Microsoft® Event Viewer and automatically monitors and records auditable events. It also maintains an audit trail of all activities where sensitive or security related data is accessed, edited, or deleted, providing an added layer of security from external threats to the system.

RES is a Fully Open System that utilizes open technology allowing MICROS RES to run on any Microsoft® Windows®-based PC. It offers several MICROS hardware and mobile options. RES uses the MICROS Client Application Loader (CAL), a technology that replaces traditional software installation on each client. MICROS CAL's intelligent software agent is designed to remotely manage MICROS RES software deployment, maintenance, and upgrades.

Find out more about how MICROS can help you grow

Get in touch with us for more information or to schedule a demo and consultation appointment.

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