micros®
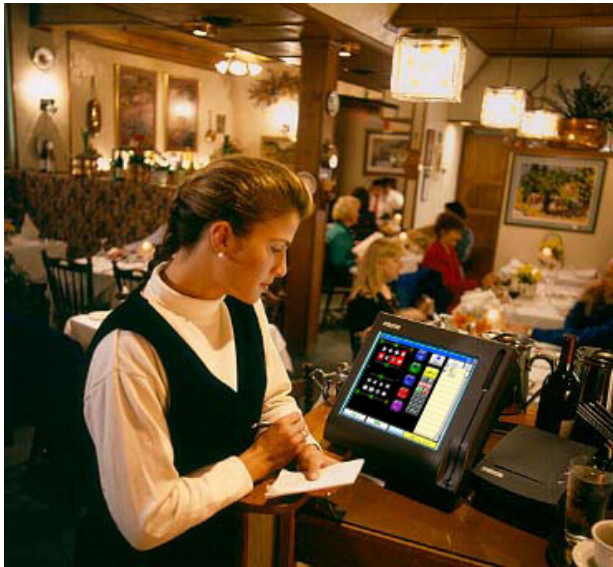
Complete control
from the moment guests are greeted

MICROS Table Management System (TMS) is simple, easy-to-use software that seamlessly integrates customer preferences, seating capacity, and available staff, while effortlessly managing the customer's dining experience. Provide accurate seating times and record table requests with waitlist capabilities and use the customer management function to maintain guests' information, easing the job for hosts, servers, and managers, allowing them to focus on what matters most – the customers. Capturing time-sensitive guest demands, the MICROS Table Management System puts you in complete control from the moment the guest is greeted until the next diner is seated.

The MICROS Table Management System (TMS) works in tandem with the point-of-sale to achieve a new level of control. This seamless integration allows MICROS TMS to operate not only with the point-of-sale system, but with other restaurant operations including Kitchen Display System (KDS) and mymicros.net reporting tool. When combined with MICROS myreservation, a complete online reservation and table management solution is now at your fingertips.

Effortlessly manage the guest dining experience

Capturing time-sensitive demands, the MICROS Table Management System (TMS) puts you in complete control of the guest's dining experience. Restaurant operators benefit from comprehensive control of customer seating and table management, tightly managed reservations, and intuitive reporting.

MICROS TMS provides unparalleled control of the entire guest experience and restaurant management to help maximize profits. Once a guest is seated, the customer name can be linked to the guest check. TMS supports multiple table layouts and table reporting, to determine optimum table seating, factoring in tables of different sizes.

MICROS TMS provides intuitive reporting that manages useful feedback to the restaurant operator. In addition to wait times, MICROS TMS reports on the abandonment rate, which determines the length of time between seated and greeted by server and order time. When combined with MICROS KDS, MICROS TMS provides end-to-end guest experience reporting by capturing greet and promise times until check closed to table ready time. TMS can roll-up to mymicros.net to provide a comprehensive reporting tool.

Detail waitlist view with notes

Summary waitlist view displaying guest name and number in party

Find out more about how MICROS can help you grow

Get in touch with us for more information or to schedule a demo and consultation appointment.

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Profit From:

- Increased customer satisfaction resulting in loyal, frequent diners
- More accurate seating times, reservations, and preferences to maximize table turnover
- Enhanced reporting capabilities to provide feedback on seated/greeted time and order time
- Large party management aides in combining tables to maximize dining room space