

# The most versatile enterprise business intelligence solution

MICROS mymicros.net is a powerful data warehouse and business intelligence solution that compiles and organizes typical financial and operational information from all your locations in easy-to-view online reports and dashboards. Created specifically for the restaurant and hospitality industry, the content rich Internet portal includes access to back office data, near real-time information, other business intelligence, such as forecasting, as well as other business applications and hosted point-

of-sale applications that continually feed into a single portal. Providing a simple, powerful, single point of integration, for operational and financial information, the mymicros.net business intelligence tool allows easy access while requiring very little end-user administration. MICROS mymicros.net is a highly intuitive business intelligence solution that enhances communications, data consolidation storage, and quick access to supporting data.



### Key Central Module Solution

- **inMotion** – a full-featured mobile application for mymicros.net customers. Easily and intuitively explore and act on key restaurant and hospitality performance indicators in real-time- wherever you are!
- **iCare** – a customer relationship module that provides an easy way to set up and manage gift cards, as well as point-based loyalty programs and coupon management with complete reporting through mymicros.net
- **myinventory** – an easy-to-use and robust inventory application that provides purchasing, receiving, and stock management functionality, along with full recipe and product costing capabilities for single properties or multiple outlets
- **mylabor** – a labor solution that handles tedious human resource tasks and employee management in a simple, easy-to-use, online user interface
- **Loss Prevention** – provides a way for operations to monitor and report problematic point-of-sale entries as soon as data is processed

# Business Intelligence — knowledge is power

The mymicros.net business intelligence tool relies on a limited installation at the POS level, which compiles and transmits data to the web based portal every 15 minutes. Updates to the mymicros.net portal hosted by MICROS are immediate and require no changes at the POS level. The reporting features of mymicros.net are robust and comprehensive, the reporting engine compiles and organizes typical sales, financial and operational information in easy-to-view online reports and dashboards. The application uses organizational and relational hierarchies to group information into logical and simple views in reports. By placing an emphasis on enterprise and store level business analysis, mymicros.net is able to offer a greater scope of reporting compared to limited reports generated solely at the POS level. Forecasted information can be automatically generated based on the data gathered from all store locations for analysis across the enterprise. Reports and dashboards display immediately with near real-time data; all reports can be generated into various formats (Excel, PDF, CSV.) to allow for offline viewing. Automated Report Mail may be configured for all levels of users, allowing key reports to be emailed on a scheduled basis.

**The Enterprise Information Portal (EIP)** stores all information collected across your enterprise within a large Oracle data warehouse. If a specific store's connection is lost, the information is cached locally and sent when the connection is restored. All data is immediately accessible to you, including open checks.

**The Enterprise Maintenance Services (EMS)** of mymicros.net, provides a simple yet flexible solution to deliver the right changes at the right time to the right stores. With simplicity in mind, EMS allows MICROS point-of-sale users, regional staff and corporate staff to easily modify revenue-critical configuration without interruption to store-level operations. Changes may be made on the fly in minutes or scheduled days, weeks, or months ahead of time and changes are automatically implemented and tracked. EMS can manage multiple concepts, POS types, time zones, and currencies.

#### Features:

- Browser-based interface, making deployment changes simple and easy to implement
- EMS updates are maintained centrally and securely within mymicros.net
- EMS synchronizes store-level data through either immediate or batch updates
- Supported POS changes include menu items, prices, discounts and taxes
- A bulk price change facility speeds price changes, allowing group updates to prices by a certain percentage or amount
- SLU (Screen Look-Up) may be changed to deploy items and discounts to appear on the desired touch screens
- Store item information is collected nightly to insure the latest prices and configurations are available, in the event store level employees made their own changes
- Changes may be made to an entire enterprise, locations or to specific revenue centers
- EMS operates on MICROS 3700, 8700 and 9700

**Mobile mymicros.net** allows access to the critical feature-rich business intelligence of mymicros.net direct from your smartphone. View up to the minute data, comparison graphs, and be alerted to other critical metrics that save your operation money.

**The Manager's Log Book** is an efficient and intuitive interface to record and categorize the day-to-day events of the restaurant business. It can be used to communicate between store level employees up to senior level managers. Entries may be marked complete and history is available for 13 months with search options for easy viewing of historical information.

## Find out more about how MICROS can help you grow

Get in touch with us for more information or to schedule a demo and consultation appointment.

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